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GENERAL MANAGER  
Daniel K. Dawson

ASSISTANT GENERAL  
MANAGER  
Tim W. Cleveland

January 2016

Dear Customer:

In addition to fat and grease being a problem for the sewer system, another problem that has arisen in the last 10 years or so is the prevalence of non-flushable items being thrown away into the sewer system. Either by itself, or combined with the grease problem, these non-flushable items, particularly things like baby wipes and disinfecting wipes can really clog up the sewer system and the pumps that are used to move the wastewater to the treatment plant. Toilet paper is designed to dissolve in water, but these wipe products are not, and therein lies the problem.

As stated in the enclosed grease letter, these clogs can lead to messy overflows that cause environmental damage and cost you, the ratepayer, to fix it. Even some of our larger pumps at the treatment plant can get clogged with these fabrics that do not dissolve, and when one of these big pumps gets clogged, they can short out, causing thousands of dollars in repair costs that eventually gets passed on to you in the form of higher sewer rates.

We have available a small pamphlet entitled, "**It's a Toilet, Not a Trashcan!**" This publication details some of the dos and don'ts when it comes to flushing things down the drain. Be advised that just because a package of wipes says they are flushable, in most cases they are not. If you would like one of these pamphlets, let us know and we'll be happy to send you one. Please read this pamphlet and use it as a guide to help in deciding whether or not something can be flushed down your drain to the sewer system.

Your assistance in not flushing improper materials will go a long way toward helping our local environment and keeping your sewer costs as low as possible. We hope you will find this information useful, and as always, if you have any questions, please call us at 268-2481.

Sincerely,

SEARCY WATER UTILITIES

A handwritten signature in blue ink, appearing to read "D. Dawson", is written over the printed name.

Daniel K. Dawson  
General Manager